

Mastercard Lounge Access Update – FAQ

1. What is the new International Transaction requirement on the Mastercard airport lounge benefit about?

You will be required to make at least one USD 1 international transaction (local currency equivalent) at point of sale or online (e-commerce) to be eligible for your lounge benefit.

2. When is the new requirement coming into effect?

The new requirement comes into effect on August 1st, 2025. However, you must make an international transaction between May 1st, 2025, and July 31st, 2025, to ensure that you keep your lounge access after August 1st.

3. Which cards are subject to this requirement?

All Mastercard Platinum, World and World Elite Mastercard cards issued in your market are subject to this requirement.

4. What will happen to my lounge benefit once the new requirement comes into effect?

From August 1st, 2025, you will need to log onto the Mastercard Travel Pass app to re-enter your card details if you already have an account. If you are a new customer, you will need to register.

- Once registered or confirmed, any transaction you made with a minimum international transaction of USD 1 or its local currency equivalent from May 1st 2025 to July 31st 2025 will give you access to complimentary airport lounge for 3 calendar months from the date of the transaction. To extend further, you will need to continue using your card for an international transaction of minimum of USD1 extending your access for 3 calendar months from the date of the last transaction.
- However, if you did not spend a minimum of USD 1 (local currency equivalent) from May 1st to July 31st, then your lounge access benefit will be limited to 1 complimentary access for Platinum and World, and 2 complimentary accesses for World Elite Mastercard effective August 1st. If after using your complimentary access, you still do not make an international transaction, you will not be able to access the airport lounge unless you make a payment of USD 32 on your Mastercard card.

5. If my lounge benefit is paused because I did not make an international transaction, how can I regain my lounge benefit?

If your lounge has been paused, you may regain access by making an international transaction of a minimum of USD 1 (local currency equivalent) on your card at point of sale or online (e-commerce) and clicking the 'Spend Rewards' banner in Travel Pass app, and validating your card again. Your access will be re-instated after up to 72 hours.

6. What is the validity date of my complimentary lounge access before making an international transaction?

Your complimentary access before you make an international transaction will be given to you when you first re-enroll / enroll onto the Mastercard Travel Pass and at the beginning of each calendar year and will expire at the end of the same calendar year, until you make an international transaction.

7. What does international transaction mean when it comes to this requirement?

An international transaction refers to any purchase or payment made physically at a point of sale outside of the country where your card is issued from or a payment or purchase made online from an international website or merchant.

8. Can my domestic transactions at local point of sales or at local online / e-commerce websites or merchants qualify for this new requirement?

No, only international point of sale or international online (e-commerce) transactions count towards your eligibility.

9. Can my transactions prior to my re-enrollment into the Mastercard Travel Pass help me meet this new requirement?

If you made a transaction between May 1st, 2025, and July 31st, 2025, you will meet the new requirement. Any transaction made before May 1st 2025 is not counted.

10. Is my supplementary card also subject to this requirement?

Yes, your supplementary card will also need to spend a minimum of USD 1 on the card in international transaction at point of sale or online / ecommerce to unlock airport lounge access.

11. How many yearly complimentary accesses do I get?

As of August 1st, 2025, lounge accesses and / or dining offers for Platinum, World Mastercard and other Premium Cards will be capped as follows:

	Bahrain
Mastercard Platinum	8 airport lounge visits per calendar year*
Mastercard World	20 airport lounge visits per calendar year*
Mastercard World Elite	No Cap

Please note that cardholders can choose either airport lounge access or airport dining offers, but both benefits contribute to the total number of the above caps.

*A calendar year is defined as the period starting from January 1st to December 31st in any given year. However, for 2025, the calendar year will be from August 1st to December 31st.

12. Can I use any unused lounge accesses from the previous year?

No, all lounge accesses should be used within the calendar year. Lounge access may not be carried to the following year if unused by December 31st.

13. Can I use any of my lounge visits for a guest?

You can bring guests who are traveling on the same flight only if you have complimentary guest visits in your entitlement. Otherwise, a fee of USD 32 per guest will be charged to your Mastercard card.

14. Where can I see the number of lounge accesses I have at any given time?

You may log into your Mastercard Travel Pass app and see the number of accesses you have available. If your accesses have been paused because you have not spent the minimum requirement, you will see this on the app and be reminded to spend to reinstate your access.

15. If I am a new cardholder, enrolled into the Mastercard Travel Pass app after August 1st 2025, what will happen to my lounge access?

You will have 1 complimentary access for Platinum and World, and 2 complimentary accesses for World Elite Mastercard. To unlock additional accesses you to your yearly limit, you will be required to make at least one USD 1 international transaction (local currency equivalent) at point of sale or ecommerce to start enjoying your lounge benefit.